

9. Feedback of the Participants

- Written feedback in the form of grades and open ended comments is taken from the participants on well designed forms. Apart from this elaborate informal and verbal feedback is also sought from the participants.
- The last session of each course is devoted to participants feedback. The UGC HRDC, Assistant Director, Dr. Faiza Abbasi engages this interactive session. Having explained the points for review she distributes the feedback forms and takes the opinion of the participants. In a graffiti type feedback the white-board is divided into four parts and the course is analyzed on the basis of 1) Content 2) Delivery 3) Relevance and 4) Quality.
- Some 7 or 8 volunteers are asked to speak and give an informal and frank feedback on the overall experience of attending the classes, punctuality, regularity, discipline, facilities in hostel and the infrastructure.
- Careful notes are taken during this session and interpretation is communicated to the Director. Insight is developed in the needs of the participants and effective steps are taken to respond to the feedback and review the programme.